



California Children's Services Program Redesign

Whole-Child Model and CCS Program Improvements

Systems of Care Division

CCS Redesign Goals

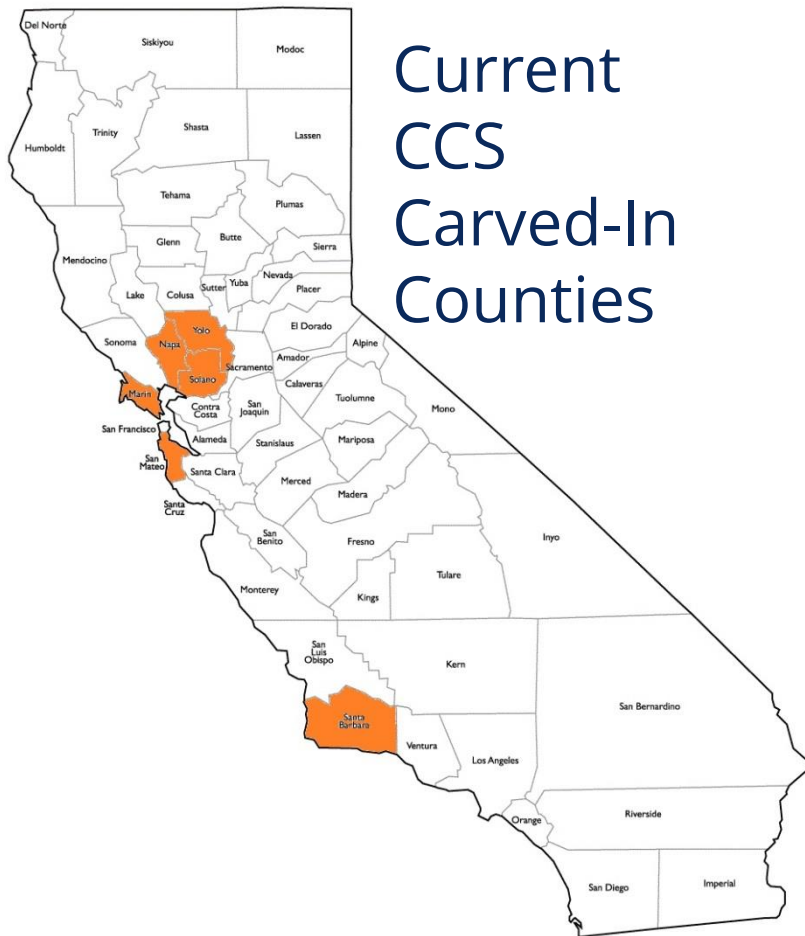
- **Implement patient and family-centered approach** – Focus on whole-child care
- **Improve care coordination through an organized delivery system** – Enhanced care coordination among primary, specialty, inpatient, outpatient, mental health, and behavioral health services
- **Maintain quality** – Ensure providers and organized delivery systems meet quality standards and outcome measures
- **Streamline care delivery** – Improve the efficiency and effectiveness of the CCS health care delivery system
- **Build on lessons learned** – Current pilots and prior reform efforts
- **Cost effective** – Costs are no more than the projected cost that would otherwise occur for CCS children

CCS Program Improvement and Continued Stakeholder Engagement

- CCS Advisory Group – Meets Quarterly
 - Whole-Child Model readiness standards, implementation
 - CCS Program Improvement in all counties
- Three Technical Workgroups
 - Care Coordination, Medical Homes, and Provider Access
 - Data and Quality Measures
 - Eligible Conditions



Whole-Child Counties



Current
CCS
Carved-In
Counties



Proposed
Whole-
Child
Counties

Key Features of the Whole-Child Model

- To be implemented initially in County-Organized Health System (COHS) counties, no earlier than January 2017 (July 2017 in Orange County).
- Include all CCS populations in counties where implemented.
- Consumer Protections:
 - Continuity of care requirements
 - Network adequacy requirements
 - Readiness reviews and ongoing monitoring
 - CCS Clinical advisory committee for each plan
- Maintain CCS core program infrastructure (e.g. provider paneling process)
- Formal evaluation prior to any further integrated contracts for CCS and managed care, after the current proposal is implemented in Whole-Child Model counties.

Whole-Child Model Readiness Requirements

- Adequate network of CCS specialty providers, and policies regarding access to out-of-network specialty care
- CCS family advisory committees and clinical advisory committees
- Enhanced care coordination, medical home protocols
- Evidence of culturally and linguistically appropriate resources and readiness
- Policies around transitions, for both initial enrollment and aging out
- Integrated electronic health records
- Policies & procedures regarding access to grievance and appeal process

Whole-Child Model County Roles

- Responsibility for care coordination and service authorization would shift from counties to health plans in Whole-Child Model counties.
- County-specific structure developed via MOU with health plan.
- DHCS will work collaboratively with counties on accounting process for Whole-Child Model.
- MOU would support local partnerships around Medical Therapy Program.

CCS Program Improvement

- Data and Quality Measure development and reporting
- Care coordination and medical home improvements
- Transition planning for youth aging out of CCS

TWG Webinars and AG Meetings

- **Data and Quality Measures TWG Webinar**
 - Tuesday, September 29, 2015
 - **Topics Included:** Charter, DHCS Dashboard, Demographics, County Performance Measures, Data Resources, and status on data requests.
 - **Recording and presentation** available at:
<http://www.dhcs.ca.gov/services/ccs/Pages/AdvisoryGroup.aspx>
- **Care Coordination, Medical Homes, and Provider Access TWG Webinar**
 - Friday, October 9, 2015
 - **Topics Included:** Charter, Care Coordination Standards, Update on LA County Case Management Project, MTP, and CCS Transition of Care.
 - **Recording and presentation** available at:
<http://www.dhcs.ca.gov/services/ccs/Pages/AdvisoryGroup.aspx>
- **CCS Advisory Group Stakeholder Meeting**
 - When:** Wednesday, October 21, 2015 - 10:00am – 4:00pm
 - Where:** Sacramento Convention Center , 1400 J Street



Whole-Child Model and CCS Program Improvements

Additional information:

dhcs.ca.gov/services/ccs/Pages/AdvisoryGroup.aspx